



DOORS AND WINDOWS IN MAHOGANY

6190 Notre Dame West, Montreal, Quebec, H4C 1V4 – Tel (514) 937-1095 – Fax (514) 937-3981
www.prodomo.ca

LIMITED GENERAL WARRANTY

Prodomo offers this limited warranty and disclaims any other warranty or other warranty documents.

LIMITED THREE (3) YEAR WARRANTY ON WOODEN PRODUCTS

Prodomo wooden products are guaranteed against all manufacturing defects, in normal use conditions, for a three (3) year period from delivery date. This warranty is valid only for the initial buyer and is subject to the following conditions and restrictions :

LIMITATIONS :

This warranty is subject to the following limitations, conditions or restrictions :

- a) The natural texture, color variations in the wood used cannot be considered as (constitutive) defects.
- b) Hardwood can absorb humidity and expand or dry up and shrink, it is therefore very important to protect these products immediately upon delivery against humidity or excessive heat.
- c) Untreated wood or wood treated with an undercoat only must, upon delivery, receive an adequate and complete exterior surface treatment. (varnish, stain, paint)
- d) Door and window shutters, more than 8'0''high, and fitted with multipoint locking systems are not covered by the warranty.
- e) It is the client's responsibility to ensure the good maintenance of delivered products and to make sure that the installation, on the premises, is done by the book, following Prodomo instructions.
- f) Silicone joints between the glass and the wood frame must not be altered by the painting and cleaning process.
- g) This warranty does not apply if Prodomo products have been modified or prepared by persons unauthorized by Prodomo.

WARRANTY ON HARDWARE, GLASS AND OTHER ACCESSORIES INCORPORATED OR SUPPLIED BY PRODOMO WITH IT'S WOODEN PRODUCTS.

HARDWARE - Prodomo offers a three (3) year warranty against all workmanship or functional defects, on hardware incorporated into it's wooden products. To apply this warranty, the client must follow Prodomo or the manufacturer's recommendations for the maintenance and good use of the hardware products. This warranty does not apply if the hardware is incorrectly used, abused, or if the hardware has been modified. Without limiting the preceding statement, it is

specially recommended not to paint or apply solvents or strong cleaning products on the hardware and waterproof profiling (molding? extrusions?) upon completion of construction (including all renovating, repairing and restauring of sites where Prodomo products are installed), all hardware must be adequately cleaned and lubricated.

GLASS - (glass pane? window glass?) Prodomo offers the manufacturer's glass warranty which applies only to the glass installed in Prodomo wooden products, at it's manufacturing plant.

OTHER ACCESSORIES OR COMPONENTS - For all other accessories or components supplied by Prodomo, incorporated in Prodomo wooden products. a three (3) year warranty applies against all manufacturing and functional defects. To apply the warranty, the client must follow Prodomo's or the manufacturer's recommendations concerning the maintenance and the good use of these accessories or components.

TERMS AND CONDITIONS OF WARRANTY ON PRODOMO WOODEN PRODUCTS, ON HARDWARE AND OTHER ACCESSORIES.

The client must have observed the terms and conditions of the sale and paid the products in full before Prodomo can replace or repair any component covered by this warranty.

Inspection of products upon delivery :

The client must inspect products upon delivery and advise Prodomo without delay, of all defects. Prodomo will not accept responsibility for material damage in transit or handling of products outside Prodomo's workshop.

Procedure in case of defect :

For defects appearing during the warranty period, the client must advise Prodomo in writing, within thirty (30) days of the discovery of the defect, describing the defective product and the nature of the defect in question, the product location and the name of the installer.

Replacement or repair :

At Prodomo's request, the client must provide Prodomo with the proof of purchase and return defective parts to Prodomo for verification and approval. Prodomo may choose to preplace or repair any part considered defective and return it FOB original delivery point.

The Prodomo warranty is limited to the value of the repaired or replaced wooden components, hardware and other accessories. The warranty does not cover labor, freight and installation costs on the premises, of defective parts and all other replacement or repair expenses.

TERMS AND CONDITIONS OF WARRANTY ON GLASS

The client must have respected the terms and conditions of the sale and have paid the glass in full before Prodomo can apply the manufacturer's warranty.

The client must conform to the terms and conditions of the warranty on the glass offered by the manufacturer for the replacement or repair of defective glass covered by this warranty.

The inspection of the products upon delivery and the Procedure in workmanship defects, as provided above, will apply on the glass manufacturer's warranty. Prodomo is not responsible for labor, freight and installation costs, on the premises, of defective glass and all other glass replacement or repair expenses.

OTHER CONDITIONS

Limited liability - Prodomo is not responsible for all direct or indirect damage, accidental or foreseeable resulting from a defect or the use of products guaranteed or not by this warranty.

LAWS AND JURISDICTION

Any voucher returned to Prodomo is (a contract) governed by the laws and regulations of the Province of Québec Canada and only the courts of the District of Montreal may rule on the interpretation and the application of this warranty.